



How to book?

Reservations should be made well in advance as groups will be limited in size. A non-refundable deposit of 30% is required to reserve your place for the selected tour. Final payments must be eight (8) weeks prior to commencement of the tour.

Cancellation conditions & charges

Cancellations are effective written in email only. Charges depending on days before arrival: a. For cancellations made more than 8 weeks prior to departure, the deposit will be forfeited. b. For cancellations made between 4-8 weeks prior to departure, 50% of the tour cost will be charged. c. For cancellations made less than 4 weeks prior to departure, 100% of the tour cost will be charged.

Refunds

There will be no refunds made on segments or meals missed during the tour or changed itinerary on request of our clients. Changing the itinerary on request is possible in contact with the office or driver/guide. The client will be responsible for all extra costs including transport, accommodation, meals and driver/guide.

Luggage

Is limited to two pieces and should not weight over 15 kg. We advise you to take a flexible bag instead of suitcase and a day bag which can be used during activities.

Passport and Visa

It is the responsibility of the client to ensure that passports and visa are valid for the countries to be visited. A passport must be valid 6 months after departing the country and getting a visa depends on the country of residence. More information about visa for Tanzania, Mozambique and Malawi: www.projectvisa.com

Health

It is the responsibility of the client to ensure being in good health and have the right stamps for visiting the countries. Consult a doctor for advise about anti-malarial prophylaxis and required medical needs. A yellow fever stamp is required for Zanzibar visit. Let us know when making the booking if you need a special dietary.

Wildlife

Travelling in these countries including often a safari which take you in close contact with wild animals. Although attacks by wild animals are rare, be aware you are in



nature and follow the rules of the area and your driver/guide. The company cannot be held responsible for injury or accident while on safari.

Insurance

Comprehensive insurance must be obtained before travel for cancellation, medical expenses, personal baggage, money and emergency evacuation.

Changes to Schedules

The company reserves the right to change vehicles, routes and accommodation as result of changing conditions as impassable roads and dangerous situations. Contact us in case of any change in your flight schedule.

Delays

the company shall not be held responsible for any delays caused by airlines and services by ferry for delayed or shortened safaris for reasons beyond our control.

Airline Clause

The concerned airlines are not to be held liable for any act, omission, or event during the time passengers are not on board their planes or conveyance. The passenger ticket in use by the airline or other carriers shall constitute the sole contract between the carrier and the purchaser of these tickets and/or passengers.

Responsibility

The clients accept that the safari will be an undertaking of an unpredictable and potentially hazardous nature. The client agrees to indemnify the organisers against any claim or demand made against them by the client, his/her personal representatives or dependants in respect of any accident., disease, personal injury or loss of life incurred during the course of the safari regardless of the cause. Owing to the potentially hazardous nature of the safari the organisers shall not be liable for any damage suffered by or caused to the personal property of the client during the course of the safari regardless of the cause. The organisers reserve the right to cancel the safari before the departure without prior notice due to unforeseen circumstances. In such cases all payments will be refunded in full. In the event of any person leaving the safari on their own accord or in extenuating circumstances being asked to leave by the organisers or their representatives, that person will become liable for their own maintenance and expenses and have no claim against the organisers whatsoever.